



211 HELP!Line Resource Guide



Dial 211 or 605-339-4357 for more information about the resources listed below or for additional resources.

GENERAL

Rapid City 211 HELP!Line

Dial 211

Rapid City 211 is a 24-hour crisis, information and referral, listening and support telephone line. Referrals to community programs for financial assistance, food, clothing, medical assistance, social service programs, government agencies and much more.

American Red Cross, Black Hills Chapter, 1221 N. Maple Street

342-4010

- Program provides damage assessments, disaster response and preparedness, emergency shelters, first aid personnel, stationary and mobile feeding centers, emergency financial assistance, and casework in a time of disaster.

Dakota Plains Legal Services, Inc., 528 Kansas City Street

342-7171

- Provides civil legal services to low income clients. Can also provide information and legal services regarding tenant/landlord issues.

Department of Social Services, 510 N. Campbell Street

394-2525

- Food stamps, TANF, Medicaid/CHIP, Adult Services and Aging, Child support and Child Protection services.

Literacy Council of the Black Hills, 2200 N. Maple Avenue

394-5454

- Services include: tutoring adults in reading and writing skills, as well as those who speak English as a second language. The Literacy Network includes many agencies involved in or supportive of literacy.

Love INC of the Black Hills

718-5683

- Matches people's needs with an appropriate source of help, which may involve a referral to an area agency or assistance by a church volunteer.

Residential Treatment Center, 725 N. Lacrosse Street, #300

394-6128

- Safe place to detox from drugs/alcohol. Also provides residential treatment.

FINANCIAL

Birtright, 2002 Fifth Street

343-1732

- Provides baby clothes, diapers and baby formula to those in need. Also provides pregnancy tests and counseling.

Church Response, 30 Main Street

342-5360

- Assists with groceries, utility assistance, birth certificates and picture ID's for the purpose of obtaining employment.

Low Income Energy Assistance

(800) 233-8503

- Assists with heating costs: propane and fuel oil July 1 through April 30; electric and gas October 1 through April 30.

Pennington County Health & Human Services, 725 N. LaCrosse, Suite 200

394-2156

- Based on eligibility, provides assistance with rent, utility, grocery expenses, transportation for work or medical appointments and for medical care such as eye, dental, medication, physician services, hospitalization and insurance premiums

The Salvation Army, 405 N. Cherry Avenue

342-0982

- Offers financial assistance with rent, rent deposit, utility assistance on a case by case basis.

Western SD Community Action Employment Assistance, 1844 Lombardy Drive 348-1460
 ▪ Program loans up to \$150 which enables clients to purchase items for work.

SHELTERS

Corner Stone Rescue Mission, 30 Main 341-2844
 ▪ Provides shelter for men and serves breakfast, lunch and dinner. Also provides case management, work program and vet per diem program.

Corner Stone Rescue Mission Women's & Children's Home, 404 Columbus Street 721-7860
 ▪ Provides shelter for women and children. Serves breakfast, lunch and dinner. Also provides case management services, counseling, and life skills classes.

Working Against Violence, Inc. (WAVI), 527 Quincy Street 341-4808 – Crisis Line
 ▪ Domestic violence shelter for women and children needing safe housing. WAVI also operates as a visitation and exchange center.

HOUSING RESOURCES

Friendship House, 211 West Boulevard, North 716-2865
 ▪ Transitional care facility for chemically dependent men and women.

Habitat for Humanity of the Black Hills, 611 Herman Street 348-9196
 ▪ Uses volunteer labor to build homes in partnership with low income families in needs. Families contribute sweat equity and receive a no-interest loan.

Pennington Housing Development Authority, 1805 W. Fulton Street 394-5350
 ▪ Administers various housing assistance programs, based on eligibility.

Salvation Army Transitional Housing, 405 N. Cherry Avenue 342-0982
 ▪ Program is designed for families with children at risk or is homeless/nearly homeless. Eligible families will stay a minimum of four months.

FOOD

Bible Fellowship Church Food Pantry, 1212 E. Fairmont Boulevard 343-3604
 ▪ Provide food based upon need and number of people.

Corner Stone Rescue Mission, 30 Main 341-2844
 ▪ Meals served at 7:30am, 12:30pm (1:30pm on Sunday), 6:00pm.

Corner Stone Rescue Mission Women's and Children's Home, 404 Columbus Street 721-7860
 ▪ Meals served at 6:30am, 11:30am and 5:30pm.

Economic Assistance – Food Stamps, 510 N. Campbell Street 394-2525
 ▪ Provides food stamps and TANF (Temporary Assistance to Needy Families).

Food Pantry, 814 N. Maple Avenue 718-9590
 ▪ Provides a three day supply of food. Must be referred by a service agency or church.

Salvation Army Night Watch, 405 N. Cherry Avenue 342-0982
 ▪ Mobile kitchen, 7:00pm – 9:00pm, Monday, Wednesday and Friday.

SHARE Program 431-4175
 ▪ The goal of SHARE is to help families save about 50% on their groceries, while encouraging the building of relationships with their neighbors in the community. Any one from the affluent to those with struggling budgets can participate in SHARE.

WIC (Women, Infants and Children), 909 E. St. Patrick Street, Suite 7 394-2516
 ▪ Provides assistance for pregnant, breastfeeding and post partum women, and children up to 5 years of age. Participants must meet income guidelines.

Western SD Community Action Commodities, 1844 Lombardy Drive 348-1460
 ▪ Commodities are offered on a monthly basis.

Western SD Community Action Food Pantry, 1844 Lombardy Drive 348-1460
 ▪ Provides food for low income persons once a month.

Western SD Senior Services, 303 N. Maple Avenue 394-6002
 ▪ Serves a noon meal Monday – Friday. Also offers home delivery to those who qualify.

CLOTHING/HOUSEHOLD ITEMS

Corner Stone Rescue Mission Thrift Store, 30 Main 716-2768
 ▪ Helps with clothes and household items.

Ellsworth Relocation Services, 1000 Ellsworth Street, Suite 1500 385-4663
 ▪ Helps single and married members and their families relocate and adjust to a new base. Relocation services provide kitchen and other basic household items for borrowing. An Airman's Attic is available (with some restrictions) for airmen needing large household items, clothing, and other items.

Salvation Army Thrift Store, 230 N. Main Avenue 342-8849
 ▪ Offers slightly used items for sale at bargain prices.

Western SD Community Action Clothing Center, 1844 Lombardy Drive 348-1460
 ▪ Offers free clothing. Occasionally furniture and household goods are available.

Western SD Community Action Thrift Store, 1844 Lombardy Drive 348-1460
 ▪ Donated items are sold at low cost to the public. Proceeds fund free food and special projects.

HEALTH/MENTAL HEALTH

Catholic Social Services, 918 5th Street 348-6086
 ▪ Offers individual, marital, family and group counseling services; education and therapeutic workshops/presentations; adoption and free unplanned pregnancy services.

Lutheran Social Services, 2920 Sheridan Lake Road 348-0477
 ▪ Outpatient counseling services to individuals, couples, groups of all ages wanting assistance with mental health, behavioral health and chemical dependency issues. Court ordered mediation, child custody evaluations, chemical dependency evaluations and treatment groups, employee assistance programs and birth parent counseling/adoptions are also available.

Oglala Sioux Tribe Community Health Representative, 3200 Canyon Lake Drive 343-7832
 ▪ Provides health, counseling, emergency care, disease prevention, transportation and translation services for Native Americans.

Rapid City Community Health Center, 30 Main Street 394-2230
 ▪ Provides primary health services free of charge for the homeless and on a sliding fee scale for others.

Rapid City Regional Hospital, 353 Fairmont Blvd. 719-1000
 ▪ Full service hospital and acute care.

Rapid City Regional Hospital Behavioral Health, 915 Mt. View Road 719-7200 – Outpatient
 ▪ Offers comprehensive inpatient/outpatient care for children to adults in need of cognitive, behavioral and emotional care.

- Primary Medical Care Clinic**, 504 E. Monroe Street 394-6665
- Provides primary care including pediatrics, immunizations, OB/GYN, x-ray, laboratory, STD and HIV testing free of charge for the homeless and on a sliding fee scale for others.
- Sioux San Indian Health Services**, 3200 Canyon Lake Drive 355-2500
- Includes acute care/medical unit, pediatric unit and a mental health unit.
- Wellspring Inc.**, 1600 Mountain View, Suite 102 718-4870
- Provides family based therapeutic services for youth who cannot function in their family, the open community and the open school setting due to mental, emotional and/or chemical dependency problems.

CHILD CARE

- Child Care Services**, 111 New York Street 355-3545
- Provides a list of child care providers who are state registered and offer financial help with the cost of child care for low-income families.

EMPLOYMENT

- Career Learning Center of the Black Hills**, 730 E. Watertown Street 394-5120
- Offers a variety of education, training and employment programs.
- South Dakota Career Center**, 111 New York Street 394-2325
- Provides job referral and employment training.
- South Dakota Career Center Veteran Services**, 111 New York Street 394-2325
- Provides special assistance to veterans with job training and referrals.
- Farmworker Jobs Program**, 111 New York Street (800) 728-6583
- Eligible applicants may receive financial aid for vocational schools and colleges, subsidized on-site training programs, employment counseling, job placement, testing and evaluation, financial assistance in relocating for education training and job placement, and emergency financial services such as emergency food, shelter, rental assistance, and transportation costs.

YOUTH/MENTOR

- Big Brothers Big Sisters of the Black Hills**, 425 Kansas City Street 343-1488
- Matches quality volunteer mentors with children, youth and teen/new mothers. Offer both community based and school-based programs.
- Boy Scouts of the Black Hills**, 144 North Street 342-2824
- Prepares young people to make ethical and moral decisions over their lifetime by instilling in them the values of the scout oath and law.
- Club for Boys, Inc.**, 320 N. 4th Street 343-3500
- Provides social and recreational activities, athletics and leagues, snacks, meals, homework help, tutoring, group clubs, outdoor activities, shop projects, arts and crafts, movies, video games, computers with internet access, and family nights.
- Ellsworth Youth Center**, 1679 Ellsworth Street 385-2277
- Provides an age-appropriate program for youth grades K-12. Programs support the morale of parents by providing comprehensive, year-round activities that improve and maintain the physical and mental well-being of children.
- Girl Scouts of the Black Hills**, 140 North Street 343-6355
- Program gives all girls a chance to develop their potential, make new friends, gain leadership abilities, learn teamwork skills, and become a vital part of their community.

Girls Incorporated of Rapid City, 120 E. Adams Street

341-5010

- Offers educational and recreational activities for girl's ages 5-17 years old. Program topics include careers and life planning, leadership and community action, self-reliance and life skills, health and sexuality, sports and adventure, and culture and heritage.

Rapid City Court Appointed Special Advocate (CASA), 2650 Jackson Boulevard

394-2203

- Recruits, trains and supervises volunteers to go into court and advocate for children who have been removed from their homes due to abuse and neglect.

Rural America Initiatives,**Youth & Family Services**, 202 E. Adams Street

342-4195

- Sponsors programs for children from birth through age 18. Programs include summer food programs, child care, Counseling Center, Head Start and Male Health Project. The counseling center provides intervention and therapeutic counseling services for children and their families. The Male Health Project is a boys' health advocacy program that targets teen pregnancy, school dropouts, peer pressure, child abuse and neglect, substance abuse and the lack of role models for young men.

YMCA, 815 Kansas City Street

718-9622

- Builds strong kids and strong families and strong communities through a variety of programs that include after-school activities, youth and adult sports, aquatics, health and wellness for all ages, childcare, summer day camping, teen activities, and youth outreach activities throughout the community.

ELDERLY**Adult Services and Aging**, 510 N Campbell

394-2525

- Provides information and referral, medical transportation and in-home services. These services are available to prevent or delay unnecessary or premature institutionalization of elderly/disabled clients. Adult Protective Services are also available.

Canyon Lake Senior Citizen Center, 2900 Canyon Lake Drive

721-8710

- Provides a place where the senior community can meet and pursue mutual interests, receive educational and nutritional services, participate in social and recreational activities that will enhance their dignity, support, and independence while encouraging continued involvement within the community. The Center also provides computer training, exercise classes, arts & crafts, cards, and games.

Minneluzahan Senior Center, 315 N. 4th Street

394-1887

- Provides an opportunity for seniors to become involved socially and physically, and enjoy community events. Provides a wide scope of social, physical fitness, and recreational activities. Also provides a convenient meeting place where seniors may congregate for enrichment of one another's daily lives.

Senior Companions of SD, Black Hills, 2040 W. Main, Suite 213

721-8884

- Provides friendship and free in-home assistance with daily activities to prevent premature nursing home placement. Clients served must be 21 years of age or older and live in their own homes. Major focus is clients over 60. Eligibility is based on need for service.

TRANSPORTATION**Dial-a-Ride Curb-to-Curb Service**, 300 6th Street

394-6631

- Service is a curb-to-curb service for general public paratransit and door to door for ADA (Americans with Disabilities) certified passengers. Goes anywhere within the city limits of Rapid City.

Oglala Sioux Tribe Community Health Representative, 3200 Canyon Lake Drive

343-7832

- Provides health, counseling, emergency care, disease prevention, transportation and translation services for Native Americans.

RapidRide Fixed Route System, 300 6th Street

394-6631

- The City has a fixed route system, which consists of four routes that serve the north, south and west parts of the community.